



Wedding Cake Order Process



1. Consultation

- Sample cake flavors
- Discuss dessert options with a consultant and view design examples
- Sketch is created with your flavor choices listed
- Written estimate with price quote created
- Estimate is kept on file for 6 months unless order is booked during your consultation



2. Booking

- Written contract is created with sketch in triplicate
- 25% down payment is due at booking (down payment is non-refundable)
- Creative Cakes will hold the written contract and give you a copy



3. Finalize Order

- Full payment is due one month prior to event on displayed cake.
- Extra servings are ordered and paid in full 2 weeks prior to event (if needed).



4. Confirmation

- Creative Cakes will call you to confirm your order details 1 week prior to your event.



4. Delivery

- Cake is delivered 1 hr. to 1.5 hours before guest arrival time.
- Toppers & accents are added on site.
- Photos are taken by Creative Cakes and shared on social media.