

## Floral Accents & Delivery

**Are we able to get our tiered cake delivered?**

Let us know the name of your reception venue, your expected guest count, and the reception start time so that we can then advise on our delivery availability!

**Is there a minimum order for wedding & tiered cakes?**

No. However, we do have minimum order requirements to qualify for delivery.

**How far away do you deliver?**

Our delivery area is a 45 minute radius from our bakery in Tinley Park, IL. That includes downtown Chicago, nearby southern and west suburbs, and part of northwest Indiana. Delivery charges vary based on date, time, and location of delivery requested.

**When will our cake be delivered?**

Our delivery window is typically 1-1.5 hours prior to reception start time.

**What if we want to include flowers or a cake topper in our design?**

If you prefer fresh flowers, your florist can provide them for you. We can coordinate delivery to allow time for your florist to arrange flowers on the cake. Sugar and faux flowers can be provided and arranged by Creative Cakes. Topper pics and figurines are added to the cake upon arrival.



**Contact us:**  
[weddings@creativecakesbakery.com](mailto:weddings@creativecakesbakery.com)

**Visit Us on Social Media!**



**Store Hours:**

Tuesday - Saturday, 8 am - 4 pm

Sunday, 10 am - 2 pm

Closed Monday

*\*store hours do not apply to wedding and pre-approved deliveries*



## Wedding & Tiered Cakes

**Our passion is providing amazing desserts!**

16649 Oak Park Ave, Unit F  
Tinley Park, IL 60477  
708-614-9755

CREATIVECAKESBAKERY.COM



## Cake Consultations

### **How do we make a consultation appointment? What should we expect?**

You can book a consultation appointment on our website. We offer appointments by phone or Zoom video. We encourage you to book your consultation 4-9 months prior to the event. Your cake consultant will discuss your design, flavors, preferred size of the cake, and pricing with you. Our appointments are very interactive. We utilize screen sharing, texting and email during your consultation. If you have cake inspiration pictures or a Pinterest board, we recommend sharing them with your consultant ahead of the appointment so that they can fully understand your vision!

### **Are we obligated to book the cake during the consultation? Can we hold the date?**

No. We want you to feel completely comfortable with your decision. If you are not ready to book your order, we will keep an estimate on file for you. Please note that estimates are only good for 30 days and pricing is subject to change. If you know you want to book but need more time to decide on flavors or design, you can hold the date with a \$250 deposit. The deposit is non-refundable and will be applied to your order once it is finalized. All tiered cake orders must be finalized one month prior to the event.

## Best. Cake. Ever!

### **What is “European style” buttercream? Do you offer other types of icing?**

Our European-style icing is a meringue based icing that is made from scratch with real butter. It has a satiny, soft ivory finish and is not overly sweet - the perfect complement to any cake flavor! We also offer flavored buttercreams, dark chocolate ganache, and fondant icings for an additional charge.

### **What cake and filling flavors do you offer?**

You can choose from the following cake flavors: White, Yellow, Confetti, Chocolate, Banana, and Red Velvet. Chiffon and Carrot cake layers are also available for an additional charge. Gluten-free and Vegan options are available in smaller cutting cakes. Our signature “mousse” fillings are flavored whipped creams that are also not too sweet or overpowering. The following mousse fillings are available at no additional charge: Vanilla, Chocolate, Lemon, Strawberry, Raspberry, and White Chocolate. Premium mousse fillings are also available - ask your consultant for options and pricing!

### **How do we sample the cake?**

Our cake samples are made to-go! We offer two complimentary tasting flights which include samples of our cake, fillings, and icing. Additional sample plates are available for an additional charge. For those with special dietary needs, we offer Gluten-Free, Nut-Free, and Vegan sample plates. Samples must be pre-ordered by phone.



## Other Considerations

### **How much will our cake cost?**

Our tiered cakes currently start at \$6.50 per serving. The final cake cost will be determined by the size of the displayed cake, flavors, and design chosen.

### **How much cake should we order?**

Your consultant can discuss a variety of different options with you during your consultation to help you stay within your desired budget. For example, you can display a smaller tiered cake for cutting and have extra serving cake in the kitchen to feed the remainder of your guests.

### **Should we save the top tier?**

You can, but you don't have to! We will make you a complimentary fresh 6 inch cake for your 1 year anniversary with the same flavor and filling as your wedding cake. Please call 2 weeks prior to your anniversary to order your anniversary tier.

### **How do I finalize my contract?**

An initial desposit of 50% of the displayed cake balance is required to secure the contact. The final payment is due one month prior to the event. Extra serving cake can be added to your order after you have received your final guest count (usually 2 weeks prior to the event). Final payments can be made in-person, by phone, or by secure Zelle payment link,